PROGLOVE - for a smarter workforce

PROGLOVF CARE



Quick and easy with advanced exchanges



Full cost control through a complete offering



+ mid range

Maximize device performance with reliable services

One premium program to cover it all

ProGlove Care provides you with comprehensive coverage and support for your ProGlove scanners. This simple and robust warranty package has a term of three or five years, enabling high operational readiness.

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| | \checkmark |
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One simple premium program for all ProGlove MARK system needs including connectivity devices and charging stations

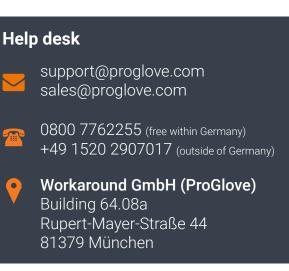


Optimize operational readiness with one day preparation of replacement devices



Full cost control through covered maintenance and repair costs

Battery maintenance and warranty included



SERVICE OVERVIEW

| PROGLOVE CARE SERVICE | PG CARE | STANDARD |
|--------------------------------------------------------------------------|------------|--------------|
| Advanced Exchange (replacement dispatch initiated within 1 business day) | ~ | × |
| Accidental Damage Coverage | ~ | × |
| Turn Around Time | 3 - 5 days | 10 - 14 days |
| Battery Maintenance | ~ | × |
| Battery Warranty | 3/5 years | 1 year |
| Charger Repair Coverage | ~ | × |
| Same Day Live Agent (Mo-Fri; 9am - 5 pm) | ~ | × |
| Online Support and Help Desk | ~ | ~ |
| Firmware Updates | ~ | ~ |
| Manufacturers Defects | ✓ | ~ |
| Care Add On Period Post Purchase Within | | 90 days |

PACKAGES

| PACKAGE OPTIONS | | |
|------------------------|--------------|--|
| 3-year Coverage | MARK Basic | |
| | MARK 2 | |
| | MARK Display | |
| 5-year Coverage | MARK Basic | |
| | MARK 2 | |
| | MARK Display | |
| 3-year with AP/Gateway | MARK Basic | |
| | MARK 2 | |
| | MARK Display | |
| 5-year with AP/Gateway | MARK Basic | |
| | MARK 2 | |
| | MARK Display | |



PROGLOVE

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